



# Zonta House Refuge Association

Safe Supportive Respectful



Diversity & Inclusion  
Program

## Diversity & Inclusion Program Services

Zonta House offers the Diversity & Inclusion Program to support Victim/Survivors of Family and Domestic Violence (FDV) identifying as LGBTQIA+\* and/or living with a disability.

Our goal is to raise public awareness of the unique challenges faced by these minority groups in the context of FDV, ensuring all clients are seen, heard, and supported inclusively and safely by our dedicated team.

### Client Support Offerings

- Personalised and inclusive advice, information, and support for LGBTQIA+ clients and clients with disabilities.
- Advocating for clients with other services.
- Referrals to relevant support services.
- Developing safety plans.
- Conducting risk assessments.

## LGBTQIA+ Program Services

### Educational Workshops

Workshops to educate on LGBTQIA+ terminology, intersectionality and unique experiences of FDV.

### Community Outreach & Advocacy

We are dedicated to actively engaging in joint initiatives to promote LGBTQIA+ inclusivity and best practice.

Proudly attending LGBTQIA+ community events to celebrate and promote diversity and inclusion, striving to create a welcoming and supportive community for all.

## Disability Program Services

### Community Outreach & Education

Workshops to educate on disability rights and how to recognise and respond to FDV.

### Advocacy

Collaborating with policymakers and community leaders to enhance service delivery for people living with disabilities, protect their rights, and promote positive change.

### Interagency Case Management

Working with other agencies to provide support and referral options for Victim/Survivors.

### Transfolk Of WA

Email: [admin@transfolkofwa.org](mailto:admin@transfolkofwa.org)

Email: [binders@transfolkofwa.org](mailto:binders@transfolkofwa.org)

### Qlife

Web: [www.qlife.org.au](http://www.qlife.org.au)

Phone: 1800 184 527

### Freedom Centre

Email: [freedomcentre@waac.com.au](mailto:freedomcentre@waac.com.au)

Phone: (08) 9482 0000

### Full stop

Web: [www.fullstop.org.au](http://www.fullstop.org.au)

Phone: 1800 385 578

### Living Proud

Email: [admin@livingproud.org.au](mailto:admin@livingproud.org.au)

Mobile: 0481 085 215

### 1800 Respect - Sunny APP

The app offers a 24/7 confidential support service for people living with a disability who have experienced violence and abuse.

Web: [www.1800respect.org.au](http://www.1800respect.org.au)

### Ask Izzy

Connects people who are in crisis with services they need right now and nearby

Web: [www.infoxchange.org/au](http://www.infoxchange.org/au)

## Terminology

### LGBTQIA+

Lesbian, Gay, Bisexual, Transgender, Queer/Questioning, Intersex, Asexual

### FDV

Family and Domestic Violence



## Crisis Support Services

Emergency Assistance: .....	000
Police: .....	13 14 44
Lifeline: .....	13 11 14
Suicide Call Back Service: .....	1300 659 467
1800 Respect: .....	1800 737 732
Crisis Care: .....	08 9223 1111
Mental Health Emergency Response: ..	1300 555 788
Womens Domestic Violence Line: .....	1800 184 527
Eheadspace: .....	1800 650 890
CPFS Central Intake Team: .....	1800 273 889

For more information on the LGBTQIA+ Diversity and Inclusion Program:

Contact: LGBTQIA+ Advocates  
Mobile: 0475 933 590 or 0475 713 103  
Email: [specialist2@zontahouse.org.au](mailto:specialist2@zontahouse.org.au)

For more information on the Disability Diversity and Inclusion Program:

Contact: Disability Advocates  
Phone: 0429 350 471 or 0474 832 011  
Email: [specialist1@zontahouse.org.au](mailto:specialist1@zontahouse.org.au)



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